

## **Code of Conduct for Brighter Days Residential Ltd**

At Brighter Days Residential Ltd, we are committed to providing a nurturing, supportive, and safe environment for children in our care. This Code of Conduct sets out the standards expected of all team members to ensure the welfare, safeguarding, and overall development of the children we serve.

### **1. Young person Centered Care**

- Always act in accordance with the welfare and safeguarding interests of the children placed within our service.
- Ensure that the wishes, feelings, and voices of each child are central to the services provided and decisions affecting their care.
- Respect the individuality of each child, promoting their dignity, privacy, and rights at all times.

### **2. Professional Integrity and Openness**

- Foster a culture of honesty, transparency, and accountability in the care of children.
- Uphold ethical behavior, ensuring decisions and actions are guided by the best interests of the children.

### **3. Continuous Improvement**

- Commit to ongoing professional and organizational development to improve outcomes for children.
- Actively seek opportunities to enhance the quality of services through feedback, evaluation, and innovation.
- Promote a culture of learning and growth within the team, including the exchange of best practices and ideas.

### **4. High-Quality Care**

- Deliver services that consistently achieve positive outcomes for children and comply with all relevant regulatory standards.
- Ensure all staff are appropriately qualified, well-trained, supervised, and supported to deliver the highest quality of care.
- Maintain and enhance systems, policies, and resources to underpin exceptional care standards.

### **5. Collaboration and Support**

- Work individually and as part of a team to enhance the welfare and development of children.
- Provide practical support, information, and advice to colleagues, fostering a collaborative work environment.
- Embrace diversity and work inclusively with team members, children, and families.

## **6. Safeguarding and Welfare**

- Uphold and promote safeguarding practices for all children within our care.
- Respond promptly and appropriately to any concerns regarding a child's welfare.

## **7. Accountability**

- Notify senior officers of any member who fails to comply with this Code of Conduct or whose actions compromise the reputation or mission of Brighter Days Residential Ltd.
- Take responsibility for personal and professional behavior, ensuring alignment with organizational values and principles.

## **8. Regulatory Compliance**

- Adhere to all legal and regulatory requirements applicable to children's residential care.
- Ensure policies and practices are continually updated to reflect current legislation and standards.

## **9. Commitment to Excellence**

- Strive to exceed expectations, consistently delivering care that enriches the lives of children.
- Encourage a mindset of resilience and adaptability to meet the evolving needs of children and the organization.

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This Code of Conduct embodies our dedication to safeguarding, empowering, and improving the lives of the children we care for. By adhering to these principles, we aim to create an environment where children can thrive, feel secure, and achieve their fullest potential.